Centralized Data Repository

In today’s market, convenience retail organizations need a system to keep track of store location, configuration, and software component version information. In addition, these retailers need an easy way to report against this data. Pinnacle’s Store Information System™ is the most advanced solution available. Store Information System was designed to facilitate the entry and storage of key data elements and information for all of your stores in one central data repository. Many solutions exist to track store information, but none provide the level of detail found with Store Information System. Store Information System is a critical tool for management, allowing detailed reporting to easily access and review data. Store Information System provides a central database repository for virtually any piece of data you need to keep track of.

Features

- Store address and contact information
- Geographic information about store location, roads, customers, and competitors
- Store equipment and device information
- Upload documents, images, or any other type of file needed
- Import/export data via XML or Excel to other systems

Benefits

Having store information and data points are your fingertips provides many benefits. By accessing the data repository through a web browser, everyone in your organization can easily gain access to the stored data. Some examples:

- Supervisors can look up store information like manager names and phone numbers
- Maintenance crews can easily generate a report to show them what type of equipment is in use at a store
- Property leasing departments can access information about store lease agreements or square footage
- The IT group can access data about POS or other store devices

Software version management is a breeze with Store Information System. The application sends up daily information from Pinnacle installed store level components to provide you with the data necessary to assist various people and departments in your organization.

- Help desk staff -- a tool not only troubleshoot specific problems but to proactively spot potential trouble spots before they become a problem.
- IT staff -- Determine which applications need maintenance upgrades, and which ones don’t.
- Pinnacle support staff - Use the gathered data to assist you in resolving potential issues.